

WI-FI BEST PRACTICES

- 1NSU is the preferred Wi-Fi that students should use on campus
- The GUEST network is available to non-NSU persons but has reduced speeds
- The 1NSU network requires you to use your username and password to connect. After you change your password, you must "Forget" the 1NSU network and reconnect on your mobile device
- Refer to <https://nova.edu/help/wireless> for more information

STUDENT SOFTWARE RESOURCES

- You have access to Microsoft 365 and all Office products. You should only save files to your student OneDrive account
- You can download and install up to 5 copies of Microsoft Office on computers and mobile devices. Go to www.office.com and log in with your NSU email to download
- There are several computer labs in the Main Campus library and Assembly II. Each regional campus has computer labs as well
- Lab computers have additional software such as SPSS and Matlab

SharkIT Services Contact Information

954-262-HELP

Mon – Fri: 7:00 AM – 7:00 PM
Saturday: 8:30 AM – 5:00 PM
Closed on Sunday

<https://nova.edu/help>

Student Tech Guide

NSU Florida

Office of Innovation
& Information Technology

Need to borrow a laptop? You can check out loaner laptops at any of our libraries.

For all technology help or requests,
please submit a ticket through:
nsuservicenow.nova.edu

Check out our **Technology Training** channel on:
Sharkmedia.nova.edu

STUFF TO KNOW

- Student Technology Services is located in Alvin Sherman Library
- Wi-Fi devices other than computers, phones, & tablets must be registered <https://nuclearpass.nova.edu/guest>
- Student printers are located in libraries and computer labs. Students receive \$75 a year in printing funds on their Sharkcard

SAFE COMPUTING BEST PRACTICES

- Never click on links in emails from unknown senders
- Use Phish Alert button in Outlook to report suspicious email to IT Security and delete it from inbox
- Don't go to unsafe websites
- Always check the email address of the sender
- Don't open email attachments from unknown senders



WE'RE HIRING

Are you looking for a job and pretty good with technology? Check out our jobs on JobX through Sharklink.